



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

Date: 4/16/14

Terri Bogenrief and Jennifer Dooley
5250 Schubert St
Ames, IA 50014

Complaint Description: The Department received a complaint concerning a lack of proper supervision with children being left unattended in the home while provider was at the bus stop with two school age children.

Rule Basis: Findings considered in accordance to Rule(s) 110.5(9)a "Gives careful supervision at all times."

Findings: Unannounced spot check conducted on 4/15/14. I was able to interview both the provider and the co-provider. (Terri and Jennifer are a Category C-2 operation.) Co-provider Jennifer Dooley confirmed during the interview that she starts her day at 7:30 AM. The report indicated Terri was at the bus stop with two children at 7:45 AM and there was a concern other children were in the home unattended. Terri and Jennifer stated Terri does escort the two children to the bus stop, but co-provider is always present back in the home with any remaining younger children. The children are never left unattended. Both providers also confirmed they have an assistant in the home most mornings for further assistance.

Resolution: Per the language in the written complaint, the reporter states' being "unaware of any additional help she has" indicating perhaps the reporter does not understand this is a Category C-2 operation with two providers. Both providers were present during my unannounced visit and both indicated an assistant was also working during the morning hours to provide additional help. Per my interviews and observations, I find no evidence to indicate any children being left unattended or the providers being out of compliance with providing proper supervision.

Please contact me if you have any further questions.

Sincerely,

Earl Crow
Child Development Home Compliance Checks
DHS, Story County
(515) 268-7106